

Terms & Conditions

- 1) Boiler Pro & Plumbing agrees to carry out the works specified on the written quote or email that has been given to the customer. Quote valid for 30 days only. Verbal quote may be given for small works, service of an appliance and maintenance jobs.
- 2) This contract is deemed to be the whole of the contract and no verbal representations not recorded in this contract shall form part of the contract. Any variations or amendments to the contract shall be by way of a supplementary document putting in writing the terms of the variations.
- 3) If the customer shall request additional work to be carried out by Boiler Pro & Plumbing, then the price stated in the quote shall not apply. On request, a new written quotation or email in relation to the additional costs will be supplied.
- 4) All works carried out will be to a reasonable standard of workmanship and skill, with reasonable expedition.
- 5) Payment of the price stated for the works and materials specified in the quote or email shall be made at the completion of the works by bank transfer, cheque or cash within 7 days.
- 6) In addition, Boiler Pro & Plumbing shall be entitled to seek interim payments for materials and work during the course of carrying out the works and prior to the purchase of any materials. This can be agreed before any works commence.
- 7) A deposit will be agreed with the customer for all works prior to any works commence.
- 8) By agreeing to the quote, the terms and conditions of this contract the customer hereby agrees that they are the owner of the premises where the work is to be carried out and therefore grant access to Boiler Pro & Plumbing for the work to be carried out including employees and sub-contractors. The customer agrees that the customer shall be personally liable to pay the contract price and interim payments due under this agreement without recourse to any further party.
- 9) Any materials supplied by Boiler Pro & Plumbing shall remain in the ownership of Boiler Pro & Plumbing until such time as they are paid for in full and the title shall be retained by Boiler Pro & Plumbing until such payment is made.
- 10) Interest shall be chargeable at the discretion of Boiler Pro & Plumbing on an amount overdue by 28 days at 8% per day.
- 11) If at any stage during the course of the contract (i.e. from the time of the order being placed to the time of the conclusion of the contract) any materials supplied or goods of whatsoever nature and kind and delivered to the customer's address for the purposes of carrying out the terms of the contract (such as plumbing materials, etc.) these shall be stored at the customer's own risk and if damaged, lost or stolen the customer shall be responsible to replace the same at their own cost and Boiler Pro & Plumbing shall not be liable to do so (even if originally ordered by Boiler Pro & Plumbing).
- 12) Under no circumstances shall Boiler Pro & Plumbing be liable for any damage or loss caused as a result of existing defects to the property that has been worked on or any of the fixtures, fittings or equipment that has been worked on.
- 13) Should any delay in completing the job be due to the customer not allowing, facilitating or otherwise inhibiting the completion of the task then Boiler Pro & Plumbing shall be entitled to make an extra charge as a result.
- 14) If, after a quote has been given for work to be done and agreed, it becomes apparent that additional work and more expensive materials are needed in order to complete the task which were unforeseen at the time of the original quote, then Boiler Pro & Plumbing shall be entitled to make an additional charge for these (by way of an example: the replacement of rotten floorboards or pipes and fittings due to leaking conditions).